RWS

Sub-processors

This page lists the sub-processors that process Personal Data in the provision of the RWS Cloud Service, on behalf of its customers, and is incorporated by reference into the Data Processing Addendum (DPA), published at rwsintegration.com/pt-br/legal/dpa (English version at rwsintegration.com/en/legal/dpa) (Annex III). Changes follow Section 3 of the DPA: notice by email to the customer's Notice Address 30 days in advance and an objection period of 10 days.

Sub-processor list

Sub-processor	Purpose	Data processed	Location	International transfer mechanism
Amazon Web Services, Inc.	Hosting, processing, queues, storage, logs and backups of the platform	All Customer Content, including Personal Data	us-east-1 region, United States	ANPD standard contractual clauses (addendum entered into between RWS and AWS)
Slack Technologies, LLC	Execution and error notification channels shared with the customer (Slack Connect between workspaces or guest users in the RWS workspace) and internal operational alerts	Execution metadata, error messages and payload excerpts when the customer enables notifications	United States	Mechanism under art. 33 of the LGPD, as set out in Section 4.4 and Annex IV of the DPA

RWS

Sub-processor	Purpose	Data processed	Location	International transfer mechanism
Google LLC (Google Workspace)	Corporate communication and support (email, documents)	Contact data of the customer's Users and information exchanged in support tickets	United States and other Google regions	ANPD standard contractual clauses published by Google

Not sub-processors

The following are not considered sub-processors: (a) the webhooks and other notification destinations indicated by the customer (Section 2.8 of the DPA); (b) the systems of the customer, of its End Customers and of third parties connected to the Integrations by the customer, and their respective providers; and (c) RWS suppliers without access to Personal Data.

How to receive notices

Notices of changes to this list are sent to the Notice Address and to the security or privacy contact indicated by the customer in the Order Form. To register an additional contact, write to dpo@rwsintegration.com.

Version history

Version	Date	Change
1.0 (current)	June 2026	Initial list: AWS, Slack, Google Workspace

Legal documents

Terms of use
Privacy policy
Data Processing Addendum (DPA)
Security Policy
Sub-processors

Last updated: June 2026

This English version is provided for convenience only. The Portuguese version at rwsintegration.com/pt-br/legal/subprocessors is the official version and prevails in case of any divergence.